

**Gold River Casino  
Job Description**

**Department:** Asset Protection

**Job Title:** Surveillance Operator

**General Definition:** The Surveillance Operator is responsible for monitoring all covered casino property to ensure the protection of Delaware Nation Casino Assets through approved procedures in the System of Internal Controls.

**Supervision Received:** Director of Asset Protection  
Asset Protection Specialist(s)  
Surveillance Supervisor

**Supervision Exercised:** N/A

**Essential Job Functions:**

- Exhibit conduct in accordance with the Lenape Entertainment, LLC System of Internal Controls (SICS) and the laws and regulations of the Delaware Nation as well as the federal and state government.
- View and document infractions.
- Completes surveillance reports and investigations.
- Ensure that all Gaming Regulations and SICS are followed.
- Perform all other duties as assigned.
- Adhere to strict confidentiality at all times.
- Communicate possible problems to supervisors and management.
- Utilize surveillance equipment to protect the gaming assets of the Delaware Nation, Lenape Entertainment, LLC and Gold River Casino.
- Utilize surveillance equipment to identify and report possible safety perils to the staff and patrons.
- Work with local, state, and federal law enforcement agencies as requested.

**LENAPE**  
ENTERTAINMENT, LLC

## **MINIMUM QUALIFICATIONS**

### **Education:**

- High school diploma or GED equivalent.

### **Knowledge, Skills, and Abilities:**

- Must have the ability to exercise considerable independent judgment, initiative, and discretion.
- Must have quality interpersonal skills to maintain effective working relationships with management, high level officials, employees, and the general public with the ability to deal with relations problems courteously and tactfully.
- Must have the ability to thrive in a fast paced multi-tasking, hands-on environment.
- Ability to maintain a positive and professional working relationship with all levels of employees (front-line, management, tribal council, and Gaming Commission).
- Must be able to follow all instructions, written, and oral.
- Must be proficient in writing detailed reports.
- Must be proficient with computer.
- Must present a professional and well-groomed appearance.
- Must possess good organization skills.
- Must have good manual dexterity.
- Must be able to walk, stand, and sit for prolonged period of times.
- Must be able to work in smoke filled environment.
- Must be able to push, pull or drag fifty (50) pounds.

### **Training and Experience:**

- One (1) to three (3) years of experience is preferred.

### **Licenses/Certifications/Other:**

- Must be able to pass background check and receive a gaming license from the Delaware Nation office of the Gaming Commission as required to work in gaming operations.
- Must be able to complete pre-employment drug test with a negative result.
- Must be able to pass a pre-employment test.
- Must be able to pass a yearly Title 31 Examination.

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Employee Signature

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Date